

Government of West Bengal  
Panchayat & Rural Development Department  
e- Governance cell  
63, N. S. Road, Jessop Building, 1<sup>st</sup> Floor  
Kolkata – 700 001

Memo No.: <sup>164/</sup> Estt/e-Gov/WBSRDA/05/09

Date: 07-05-2009

From: Dr. M. N. Roy,  
Principal Secretary to the  
Government of West Bengal

To: Sri. M. K. Sengupta,  
Secretary,  
Public Service Commission, West Bengal,  
161A, S.P. Mukherjee Road,, Beliaghata Road,  
Kolkata – 700 026

Sub: Extending online services related to PSC Examinations through Common Services Centers under National e-Governance Plan

Sir,

I would like to inform you that under the National e-Governance Plan, 6797 numbers Common Services Centres (CSC) also known as "Tathyamitra Kendra" are being set up in West Bengal. These CSCs will act as one-stop centers to deliver different Government Services at the doorstep of rural citizens and when fully functional, there will be 100,000 CSCs spread over rural India, one in every six villages (also one in every 10000 population in case of West Bengal). In West Bengal 6797 CSCs are slated to be set up in rural areas and 680 CSCs are expected to be set up in urban/ semi urban areas excepting Kolkata. Out of total 6797 rural CSCs, each of the 3354 Gram Panchayats and 341 Block offices will accommodate one CSC and rest 3102 CSCs will be located in private places.

West Bengal State Rural Development Agency (WBSRDA) of the Panchayats & Rural Development Department has been selected as the State Designated Agency (SDA) for implementation of the CSC scheme in the State

Meanwhile about 4852 CSCs have already been rolled out in the state up to 31<sup>st</sup> March 2009. A number of Government to Citizen (G2C) Services, related to Directorate of Commercial Taxes, Electors Photo Identity Card, and Departments like of Labour, Health & Family Welfare, Agriculture etc. will be delivered through these Centers very shortly.

In order to extend the G2C services, the citizen centric services of various departments need to be identified and steps taken to enable its on line / off line delivery through the CSCs. On review of the procedures followed by Public Service Commission, West Bengal, for receiving application forms and fees, issue of admit cards and letter of intimation in relation with PSC examinations, it may be stated that these services can be extended through CSCs almost without any additional cost and effort, which could not only reduce the huge time and manpower requirements of the Commission but also benefit candidates with an easy and prompt way of applying for the examinations right at their doorstep.


If you so desire the officials of the SDA will brief you on this issue and will clarify any query that you may have at your convenience.

For farther details, you may kindly contact the undersigned or Sri R. K Maiti, Jt. Secretary of the department (Phone: 9903018726, e-mail: ranjitmaiti@gmail.com).

An early response in this regard is solicited.

Thanking you,

Yours faithfully,

  
[M. N. Roy] 7-5-09